WHAT’S IN A ROOM
Each resident is provided with:
• Extra long twin bed and mattress
• Desk
• Chair
• Bookshelf
• Clothing storage (closet/dresser or wardrobe unit)

WHAT TO BRING
Recommended items for all students:
1 Bedding: extra-long twin sheets (39”x80”), blankets, pillows, pillow cases
2 Laundry items: basket, detergent
3 Hangers
4 Emergency kit
5 Alarm clock
6 Bath/hand towels, shower caddy
7 Bathrobe, shower shoes
8 Decorations
9 Desk lamp/light bulbs (no halogen, consider energy efficient compact fluorescent bulbs or LED)
10 Ear plugs, headphones
11 Lock (for your bike and/or computer)
12 Plate, cups, silverware
13 Power strip (also called a multi-plug extension block) UL approved, with surge protector
14 Rain gear, umbrella
15 Reusable water bottle and/or travel mug
16 Ethernet cable (not shown)

WHAT NOT TO BRING
• Alcohol or other drugs and paraphernalia
• Amplified instruments of any type
• BBQ grills, charcoal, lighter fluid, propane
• Candles, hookahs, lanterns, smoking devices, or other fire hazardous items
• Extension cords (without an internal circuit breaker)
• Firearms, knives or other weapons
• Fireworks
• Halogen lamps
• Paintball guns, airguns, BB guns
• Pets (except fish, in up to 10-gallon tank)
• Portable heater
• Second-hand furniture
• Skateboards, roller skates, in-line skates

APARTMENTS
(coordinate with housemates)
• Coffee maker
• Dishes, flatware, dish towels
• Microwave oven
• Pots and pans, cooking utensils
• Toaster
• Toilet tissue

Please consider energy efficient appliances
**Frequently Asked Questions**

**When will I hear about my room assignment?**
Your housing assignment, including roommate information, will be sent to your UCSC email account by mid-August.

**How can I change my meal plan?**
During the summer, and during specified filing periods in fall and winter quarters, you may upgrade or downgrade your meal plan for the following quarter.

<table>
<thead>
<tr>
<th>Filing Dates</th>
<th>Effective Dates</th>
</tr>
</thead>
<tbody>
<tr>
<td>July 1–September 14, 2015</td>
<td>September 19, 2015</td>
</tr>
<tr>
<td>November 1–10, 2015</td>
<td>January 2, 2016</td>
</tr>
<tr>
<td>February 1–10, 2016</td>
<td>March 27, 2016</td>
</tr>
</tbody>
</table>

Log in to Student Housing Online (studenthousing.ucsc.edu) to submit your request. Both upgrades and downgrades are allowed during meal plan change filing periods. Outside of these filing periods, you may only upgrade your meal plan.

Questions? Contact meals@ucsc.edu

**What if my plans change and I am unable to live in university housing?**
Prior to taking residence, if your plans change and you are unable to live in university housing, you must return to Student Housing Online (studenthousing.ucsc.edu) and cancel your application/contract.

- If a wait list application is cancelled prior to a space being assigned, you will not be billed for any portion of the advance housing fee.
- If a confirmed contract/reserved housing space is cancelled prior to move-in, you will be billed for the advanced housing fee and additional late cancellation fees may also apply.

After taking residence, requests for housing contract cancellation will only be considered according to the Terms and Conditions of residence. Simply moving out or turning in keys without official approval will not release you from your contractual obligation, and you will continue to be billed accordingly.

**When will I get my bill?**
Each student has a university billing account with UC Santa Cruz. The Office of Student Business Services generates a billing statement each month there are charges due on your account. You can view your billing statement and account activity online through the Student Portal (my.ucsc.edu).

**Can my parents view the bill online?**
If your parent/guardian will be paying your housing charges, you can grant them access to your billing statements and give them the ability to make payments on your behalf. More information can be found online at your student portal (my.ucsc.edu).

**What happens if I can’t pay on time?**
Our preference is to work with students and their families before late fees are assessed. If you’re having difficulty making full payment please contact our office prior to the payment deadline to arrange for a deferment to avoid housing late fees. Housing late fees will be assessed if full payment is not posted to your university account by the due date of each month. These are not postmark deadlines, so please allow sufficient time for mailing. Each housing late fee is $25.

**Why can’t you talk to my family without my permission?**
It’s the law. Once your housing contract is confirmed by the university, you are the responsible party. All financial activity on your account or printed on billing statements is considered confidential. The university is governed by state and federal laws that prevent us from disclosing information regarding financial activity with a third party (i.e. parent/guardian) without the written consent of the student. If you wish to give someone else permission to discuss this information, please complete the “Release Billing Information” process at studenthousing.ucsc.edu.

**Payment Schedule Due Dates**

1) Quarterly Billing Option
- **Fall Quarter**: September 17, 2015
- **Winter Quarter**: December 17, 2015
- **Spring Quarter**: March 17, 2016

2) Monthly Billing Option
- **Fall Quarter**: September 17, October 15, November 10
- **Winter Quarter**: December 17, January 21, February 16
- **Spring Quarter**: March 17, April 20, May 18

Due dates subject to change. For updates, visit us online at: housing.ucsc.edu

**More Questions? Contact us at:**

**Campus Housing Office**
104 Hahn Student Services Building
Phone: (831) 459-2394
Fax: (831) 459-3665
E-Mail: housing@ucsc.edu
Web: housing.ucsc.edu

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**STUDENT HOUSING SERVICES**