The Village and University Town Center
Resident Assistant Job Description
2016-2017

GENERAL DESCRIPTION
The Village and the University Town Center strives to be constantly evolving learning communities that give attention to the academic, personal and social needs of its members. The residential life staff attempt to maintain a supportive system that facilitates the individual’s efforts to fulfill his or her academic goals and assists in establishing self-identity and values, while learning to respect the right of his/her neighbors to do the same. Through the utilization of skills in leadership, referral, emergency response training and programming, the RAs play an important role in creating an environment in which the community’s goals can be realized. The Village and University Town Center are committed to promoting and respecting diversity among students, staff and faculty.

MINIMUM QUALIFICATIONS
- Must have completed 1 year of college prior to starting the position
- Must have experience living in a group setting
- Must be a regularly enrolled full-time registered UCSC student, willing to hold position for the full academic year
- Must maintain a 2.5 cumulative GPA from the time of application throughout employment
- Must be in good student conduct standing. (Good student conduct standing is defined as anything below probation.)
- Must pass a fingerprinting/background check
- Ability to work well in a team
- Comfortable being a leader in group settings
- Ability to use authority with good judgment
- Possess administrative skills
- Possess effective communication skills in order to successfully approach people, mediate conflict situations and to enforce university and housing policies

COMPENSATION, TERMS & DATES OF EMPLOYMENT
- The standard campus perquisite at The Village is in the form of a single room and 7-day meal plan. The UTC is a shared double and 7-day meal plan. The value of this compensation is in the form of a deduction of the room and board rates during the term of employment. Please note: The compensation may impact your financial aid package, including work-study funds, scholarships, and grants. Please see an advisor at the Financial Aid Office if you have questions about your individual situation.
- The job is based on an average of 15 hours per week
- This job is secondary only to the staff member’s academic program. Each college/ARCH unit will provide guidance in regards to allowable time commitments (up to 10 hours) for extracurricular activities and/or employment as well as maximum academic loads.
- Dates of employment are approximately from September 1 through the Monday following commencement. The College/ARCH unit will set additional required dates, including guidelines around leaving for and returning from breaks.

Training Requirements & Dates
<p>| Spring Training | April 6th 6:30-8:00pm Location TBD |
|                | April 9th 8:00am-5:00pm Location TBD |</p>
<table>
<thead>
<tr>
<th>Date</th>
<th>Time</th>
<th>Location</th>
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</thead>
<tbody>
<tr>
<td>April 20th</td>
<td>6:30-8:00pm</td>
<td>Location TBD</td>
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<tr>
<td>May 4th</td>
<td>6:30-8:00pm</td>
<td>Location TBD</td>
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<tr>
<td>May 18th</td>
<td>6:30-8:00pm</td>
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<tr>
<td>May 25th</td>
<td>6:30-8:00pm</td>
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**Fall Training**
- Monday, August 29, 2016 - Opening

**Move-in/Fall Welcome Week**
- Staff may be required to be available the entire week and following weekend

**Winter Training**
- Between the days of January 6, 2017– January 8, 2017

### Important Required Dates

<table>
<thead>
<tr>
<th>Event</th>
<th>Staff required to stay until:</th>
<th>Staff required to return:</th>
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<tbody>
<tr>
<td>Thanksgiving</td>
<td>Wednesday, November 23, 2016*</td>
<td>Sunday, November 27, 2016</td>
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<tr>
<td>Winter Break</td>
<td>Friday, December 9, 2016*</td>
<td>Saturday, January 7, 2017</td>
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<tr>
<td>Spring Break</td>
<td>Friday, March 24, 2017*</td>
<td>Sunday, April 2, 2017</td>
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<tr>
<td>End of School Year</td>
<td>Monday, June 19, 2017 *</td>
<td>N/A</td>
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* End times based upon unit needs or discretion

### JOB DUTIES AND RESPONSIBILITIES

1. **Training & Meetings**
   - Attend all required college trainings
   - Attend weekly Monday night staff meetings throughout the year
   - Attend one-on-one meetings with supervisor at regularly scheduled times
   - Have valid CPR/First Aid certification throughout term of employment
   - Have valid Mental Health First Aid certification throughout term of employment (courses offered spring quarter or during fall training pending unit decision)
   - Attend one professional development training or conference (i.e., NRAP, Practical Activism, Students of Color Conference, etc.)
   - If applicable, attend assigned committee meetings and/or meetings with other campus residential staff
   - Complete FERPA training

2. **Community Development**
   - Uphold and role model UCSC’s Principles of Community and the college’s/ARCH unit’s mission statement
   - Develop a safe and academically conducive residential environment
   - Maintain visibility and accessibility to residents
   - Provide conflict mediation, peer counseling, and encourage responsible behavior
   - Serve as a resource for residents

updated 12/30/15
• Know and educate residents about campus resources and services, and refer students as appropriate
• Demonstrate competency around aspects of identity and difference
• Maintain privacy and objectivity when working with students

3. Programming
• Fulfill all programming requirements as outlined by college/ARCH unit and/or supervisor
• Track and maintain allocated programming budget
• Support and assist with Welcome Week/Fall Orientation
• Attend and support unit and university sponsored programs (e.g., college nights, MLK Convocation, etc.)
• Assist with Commencement
• Distribute and update flyers from campus partners

4. Safety & Security
• Respond to emergency situations and assist with evacuations when necessary
• Participate in on-duty/on-call rotation as assigned, and provide lock-out, emergency, and other assistance to residents as appropriate
• Provide crisis interventions, provide referrals and seek assistance when necessary
• Document and report maintenance and custodial problems
• Maintain security of keys
• Report all safety concerns immediately
• Serve as a Mandated Reporter; fulfill all documentation and reporting requirements as outlined in the Clery Act (Campus Security Authorities - CSA) and the Child Abuse and Neglect Reporting Act (CANRA)

5. Policy Enforcement & Duty Rotation
• Uphold and enforce all housing and university policies
• Document all policy violations and submit incident reports within 24 hours of the incident
• Adhere to all housing and university policies and all applicable state and federal laws
• Report all acts of bias as identified in the university’s Hate/Bias policy

6. Administrative Duties
• Maintain regular communication with supervisor and regularly check UCSC email, room phone, and office mailbox and respond in a timely manner
• Follow all financial policies and procedures
• Complete all administrative tasks (i.e., purchase orders, paperwork, etc.) as assigned
• Assist with student check-in, room transfers, and check-out
• Assist with office coverage when necessary
• Assist with student staff selection
• Other duties as assigned

updated 12/30/15