

MISSION

The Colleges and University Housing Services create, implement and maintain a comprehensive array of programs, services, and facilities through a network of campus communities which collaborate to advance UCSC's educational, research, and public service mission.

We:

- Strive to provide excellent service to our clients including students, faculty, staff and the general public.
- Create and sustain communities that value and celebrate diversity, appreciate individual differences, and foster good citizenship, social responsibility, and civility.
- Develop and maintain the Colleges as communities of learning which provide a seamless connection between academic and co-curricular experiences; support and expand the social, cultural, leadership, emotional, physical and intellectual development of individual students.
- Provide student-centered facilities, services, information and programs, which are essential for access, outreach, enrollment, academic success, retention, graduation and achievement of life goals.
- Educate the campus community regarding the multi-dimensional needs and contributions of students.
- Provide quality, accessible and affordable early education and child care services.
- Respond collaboratively to the challenge of providing cost effective, attractive and conveniently situated housing for UCSC's students, faculty, and staff.
- Meet the year round challenges of growth and increasing facility needs through mindful planning, assessment and effective use of resources.
- Develop and implement responsible fiscal stewardship through the use of on-going strategic planning, assessment and evaluation.
- Promote the utilization of technology to advance the availability of our services, support the learning process, and provide access to information.

VALUES

Learning

for all members of our community including students, staff, faculty, families, children and guests

Creativity and Growth

in both individual and organizational transformation

Justice

integrating fairness and equity in practice, policy and work environment

Diversity

including respect, inclusiveness, understanding and celebration of differences

Integrity

including trust, respect, honesty and kindness

Community

working with a common goal, collaboration, cooperation and communication

Individuals

their unique contributions and life experiences

The Colleges and University Housing Services

UC SANTA CRUZ

VISION

We understand and value our role as a core component of the campus fabric. We serve the UCSC community through teamwork, collaboration and partnership. We respect and support all members of the UCSC community by stewarding our facilities, finances and programs. We advance the founding philosophies of the institution by sustaining our communities of learning. We respect the environment and judiciously respect the resources of the state of California.

Affirming Principles

- ***Communities of Learning:*** The voices of our students, faculty and staff are reflected in our living-learning communities. Individuals are valued for their diversity, their capacity, their abilities and their contributions to the collective experience. We provide a rich experience and promote a quest for knowledge and education across all cultural, ethnic, sexual orientations, socio-economic, gender, and generation divides. Students and faculty engage in discipline specific and cross-disciplinary studies and research within our communities. Our children are interwoven into the fabric of our communities where the learning process is embraced from infancy through adulthood.
- ***Collaborations and Partnerships:*** We engage in cross-organizational and cross-institutional activities to enhance the initiatives of The Colleges and University Housing Services and advance the mission of the university. We seek to understand and search for synergistic opportunities as we create safe and civil environments.
- ***Excellence in Facilities and Services:*** We achieve excellence in all aspects of our facilities and services. Our work adheres to the standards of our professions. Through assessment, we ensure that our students, faculty, staff, community members and guests receive exceptional and measurable value.
- ***A Learning Organization:*** Our workplace nurtures the creativity, zeal, and commitment of individuals. We believe in our ability to use education and learning as tools to better society and improve our world. We respect our history, live in the present with humanity and insight, and use wisdom to plan for our future.
- ***High Tech – High Touch:*** We use technology to advance the availability of our services, support the learning process, and provide access to information. We develop communities of learning where information and knowledge are integrated and applied as the spirit of each learner is nourished and supported.
- ***Dynamism – Teamwork:*** We are energetic, optimistic, confident, and willing to take risks and create change. Our path to the future is anchored in our capacity to embrace new ways of being, doing, thinking and serving. As a team, we are responsible for organizational success. We serve the university community with cooperation, responsiveness, innovation, integrity, and a commitment to excellence.