

# What to Bring *to* UC SANTA CRUZ

Listed below are some items you may want to bring with you to make your life on campus more comfortable. Bring only what can fit in your room – the residential communities have no storage space for your personal belongings.

- Alarm clock
- Bathrobe, bath/beach towels, shower shoes
- Compact fluorescent light bulb (preferred)
- Bedding: extra long twin sheets, blankets, pillows, pillow cases
- Decorations
- Desk lamp/light bulbs (no halogen, consider energy efficient compact fluorescent bulbs)
- Ear plugs, headphones
- Emergency kit (see [housing.ucsc.edu/emergency-kit](http://housing.ucsc.edu/emergency-kit))
- Ethernet cable
- Landline phone
- Laundry items (basket, detergent, hangers, iron)
- Lock (for your bike and/or computer)
- Plate, cups, silverware
- Power strips (UL approved, with surge protector)
- Rain gear, umbrella
- Reusable water bottle
- Sleeping bag
- TV and necessary cables

## Apartments

(coordinate with housemates)

- Coffee maker
- Dishes, flatware, dish towels
- Microwave oven
- Pots and pans, cooking utensils
- Toaster
- Toilet tissue

*Please consider energy efficient appliances*



## What NOT to Bring

- Alcohol or other drugs and paraphernalia
- Amplified instruments of any type
- BBQ grills, charcoal, lighter fluid, propane
- Candles, hookahs, lanterns, smoking devices, or other fire hazardous items
- Extension cords (without an internal circuit breaker)
- Firearms, knives or other weapons
- Fireworks
- Halogen lamps
- Paintball guns, airguns, BB guns
- Pets (except fish, in up to 10-gallon tank)
- Portable heater
- Second-hand furniture
- Skateboards, roller skates, in-line skates

# Frequently Asked Questions

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## When will I hear about my room assignment?

Your housing assignment, including roommate information, will be sent to your UCSC email account by mid-August.

## How can I change my meal plan?

During the summer, and during specified filing periods in fall and winter quarters, you may upgrade or downgrade your meal plan for the following quarter.

### Filing Dates:

July 1–September 12, 2011

November 1–8, 2011

February 1–8, 2012

### Effective Dates:

September 17, 2011

January 6, 2012

April 1, 2012

Log in to Student Housing Online ([studenthousing.ucsc.edu](http://studenthousing.ucsc.edu)) to submit your request. Both upgrades and downgrades are allowed during meal plan change filing periods. Outside of these filing periods, you may only upgrade your meal plan.

Questions? Contact [meals@ucsc.edu](mailto:meals@ucsc.edu)

## What if my plans change and I am unable to live in university housing?

Prior to taking residence, if your plans change and you are unable to live in university housing, you must return to Student Housing Online ([studenthousing.ucsc.edu](http://studenthousing.ucsc.edu)) and cancel your application/contract.

- ▶ If a **wait list application** is cancelled prior to a space being assigned, you will not be billed for any portion of the advance housing fee.
- ▶ If a **confirmed contract/reserved housing space** is cancelled prior to move-in, you will be billed for the \$150.00 advanced housing fee. Additional late cancellation fees may also apply.

After taking residence, requests for housing contract cancellation will only be considered according to the *Terms and Conditions* of residence. Simply moving out or turning in keys without official approval will not release you from your contractual obligation, and you will continue to be billed accordingly.

## When will I get my bill?

Each student has a university billing account with UC Santa Cruz. The Office of Student Business Services posts an invoice on your student portal ([my.ucsc.edu](http://my.ucsc.edu)) each month there is activity. Billing statements are generated at the end of each month and managed through SallieMae E-Billing.

## Can my parents view the bill online?

If your parent/guardian will be paying your housing charges, you can grant them access to your billing statements and give them the ability to make payments through SallieMae E-Billing. More information can be found online at your student portal ([my.ucsc.edu](http://my.ucsc.edu)).

## What happens if I can't pay on time?

Our preference is to work with students and their families before late fees are assessed. If you're having difficulty making full payment please contact our office prior to the payment deadline to arrange for a deferment to avoid housing late fees. Housing late fees will be assessed if full payment is not posted to university account by the due date of each month. These are not postmark deadlines, so please allow sufficient time for mailing. Each housing late fee is \$25.

## Why can't you talk to my family without my permission?

It's the law. Once your housing contract is confirmed by the university, you are the responsible party. All financial activity on your account or printed on billing statements is considered confidential. The university is governed by state and federal laws that prevent us from disclosing information regarding financial activity with a third party (i.e. parent/guardian) without the written consent of the student. If you wish to give someone else permission to discuss this information, please complete the "Release of Information" online at [studenthousing.ucsc.edu](http://studenthousing.ucsc.edu).

## Payment Schedule Due Dates

### 1) Quarterly Billing Option

FALL QUARTER: September 15, 2011

WINTER QUARTER: December 21, 2011

SPRING QUARTER: March 21, 2012

### 2) Monthly Billing Option

FALL QUARTER: September 15, October 20, November 17

WINTER QUARTER: December 21, January 23, February 16

SPRING QUARTER: March 21, April 19, May 17

Due dates subject to change. For updates, visit us online at [housing.ucsc.edu](http://housing.ucsc.edu)

### More Questions? Contact us at:

#### Campus Housing Office

104 Hahn Student Services Building

PHONE: (831) 459-2394

FAX: (831) 459-3665

E-MAIL: [housing@ucsc.edu](mailto:housing@ucsc.edu)

WEB: [housing.ucsc.edu](http://housing.ucsc.edu)