

## Online Rental Scams

Online rentals scams are very common. Here is some useful information to help you *detect, avoid, and report* a rental scam.

### How to **Detect** a Rental Scam

- Rental amount is unusually low
- Landlord is unable to show you the rental
- Landlord claims to be out of town, state, or country
- There is a sense of urgency
- Requests of advanced payments through wiring, cashier's check, money order, escrow service, Western Union, or MoneyGram
- Landlord does not ask for rental application or reference check
- Third party involved
- Many misspellings
- Excessive use of capitalization
- Email is from a free email provider such as yahoo, gmail, hotmail, etc.

### How to **Avoid** a Rental Scam

- Never wire money
- Always meet the landlord or property manager in person before signing rental documents
- Never give out bank account information
- Call the county assessor's office to look up property ownership at (831) 454-2002
- Do a web search of the landlord's name

### How to **Report** a Rental Scam

- Call Federal Trade Commission (FTC) toll-free hotline: 1-877-FTC-HELP (1-877-382-4357)
- FTC online complaint form: [www.ftc.gov](http://www.ftc.gov)
- Internet Fraud Complain Center: [www.ic3.gov](http://www.ic3.gov)

For more information about rental scams, please visit:

[www.craigslist.org/about/scams](http://www.craigslist.org/about/scams)  
<http://rentalscams.org/>